

Post-9/11 GI Bill Lessons Learned

With a semester of the Post-9/11 GI Bill behind us, we are providing a list of “lessons learned” in hopes of working together for a smoother spring enrollment period

- Early submission of enrollment certifications is essential to timely payment.
- A Certificate of Eligibility is not required for submission of the enrollment certification. If a student has provided any documentation to show that he or she is a veteran or dependent that is likely entitled to benefits, an enrollment certification should be submitted as soon as the student enrolls in classes.
- The Post-9/11 GI Bill brought a new dimension to VA education benefits that now involves schools’ business offices. Many payment issues can be addressed by the school’s certifying official.
- It is critical to VA’s processing that students are correctly identified as chapter 33 participants to prevent misrouting of claims.
- Correct direct deposit information is essential for accurate payment routing. If the school’s deposit account information changes the school VA certifying official should notify their Education Liaison Representative immediately.